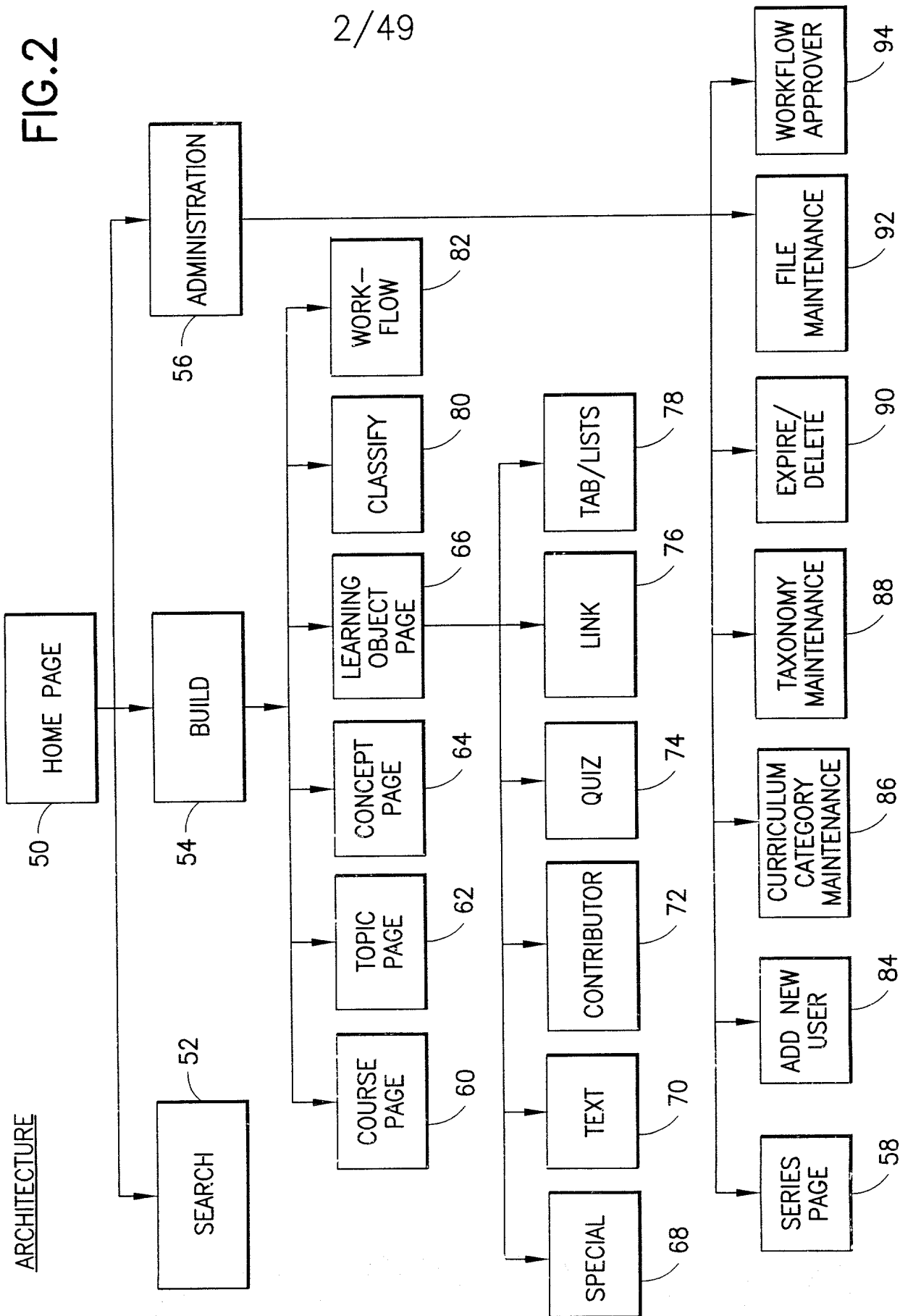


FIG.1

ARCHITECTURE



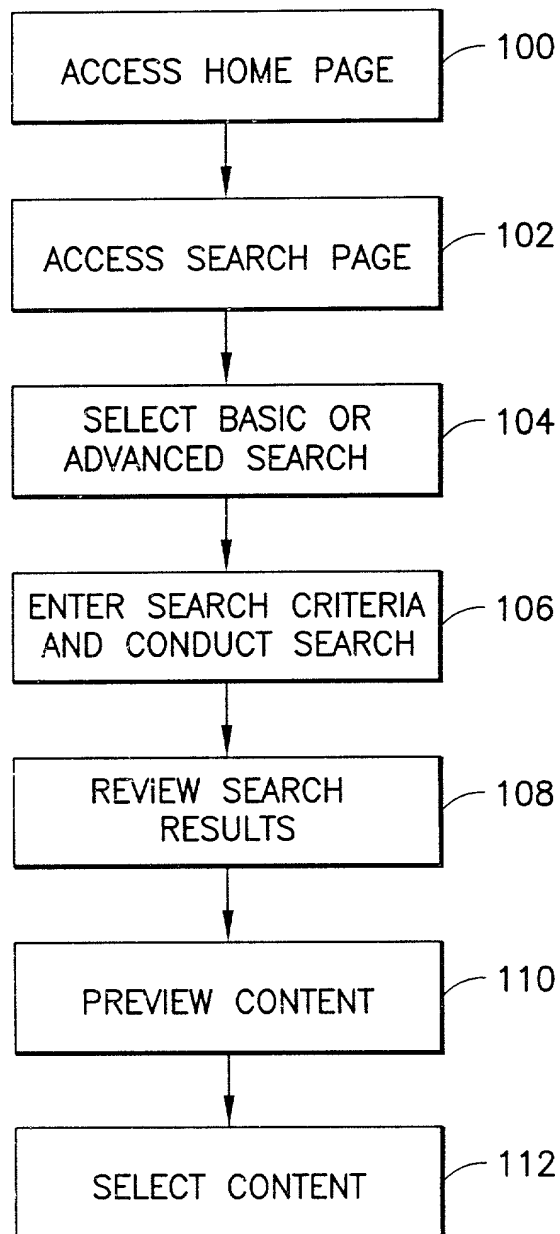


FIG.3

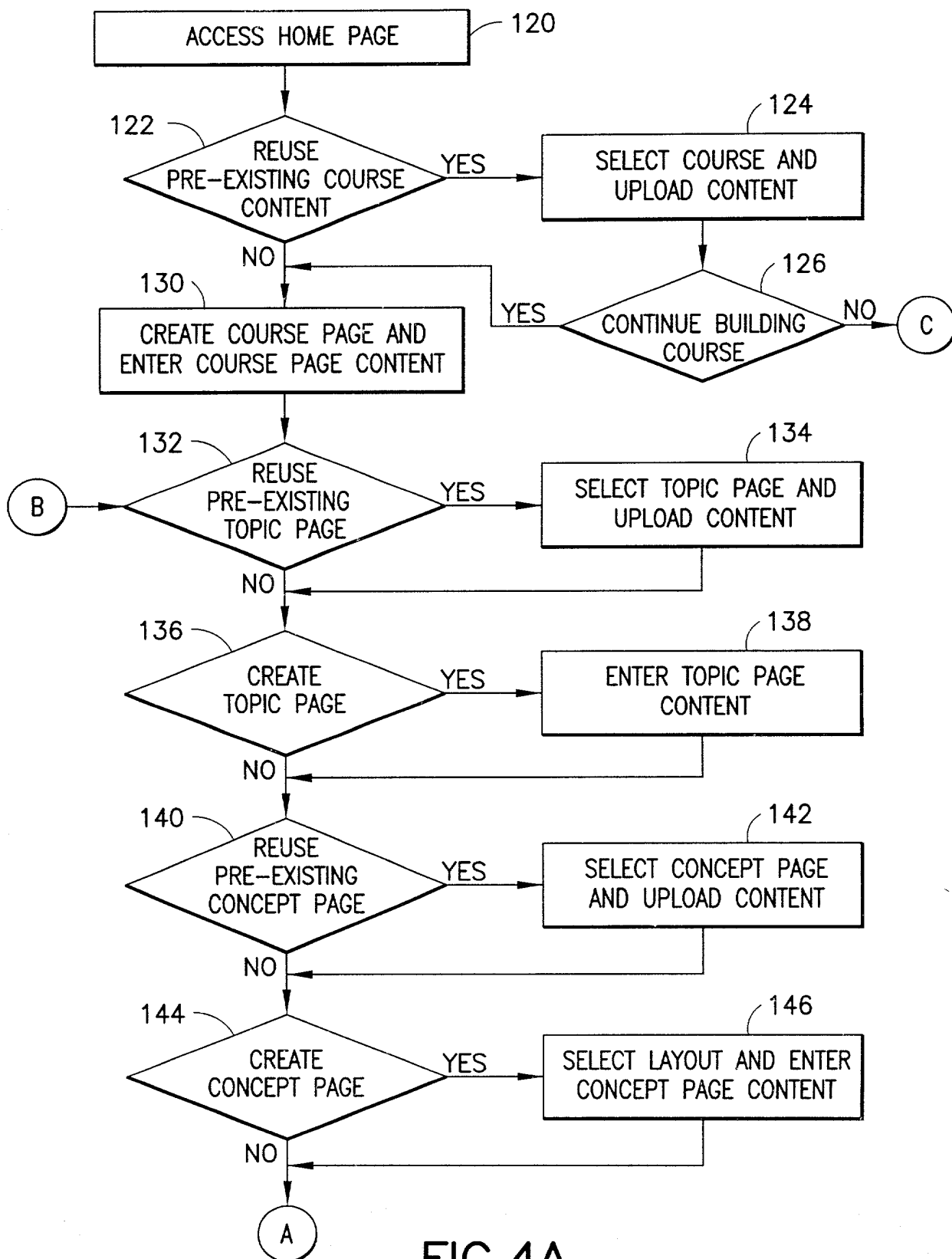


FIG. 4A

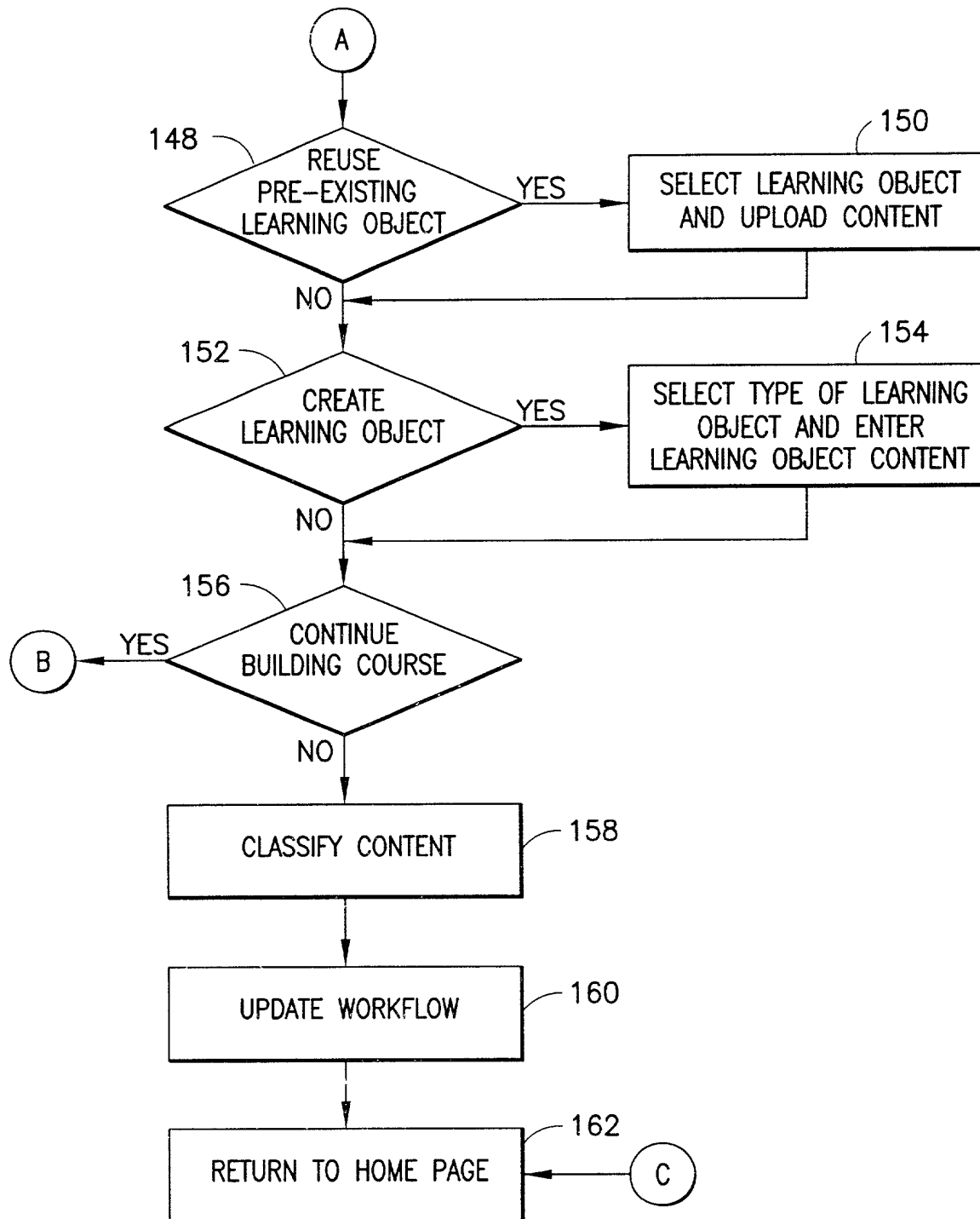


FIG.4B

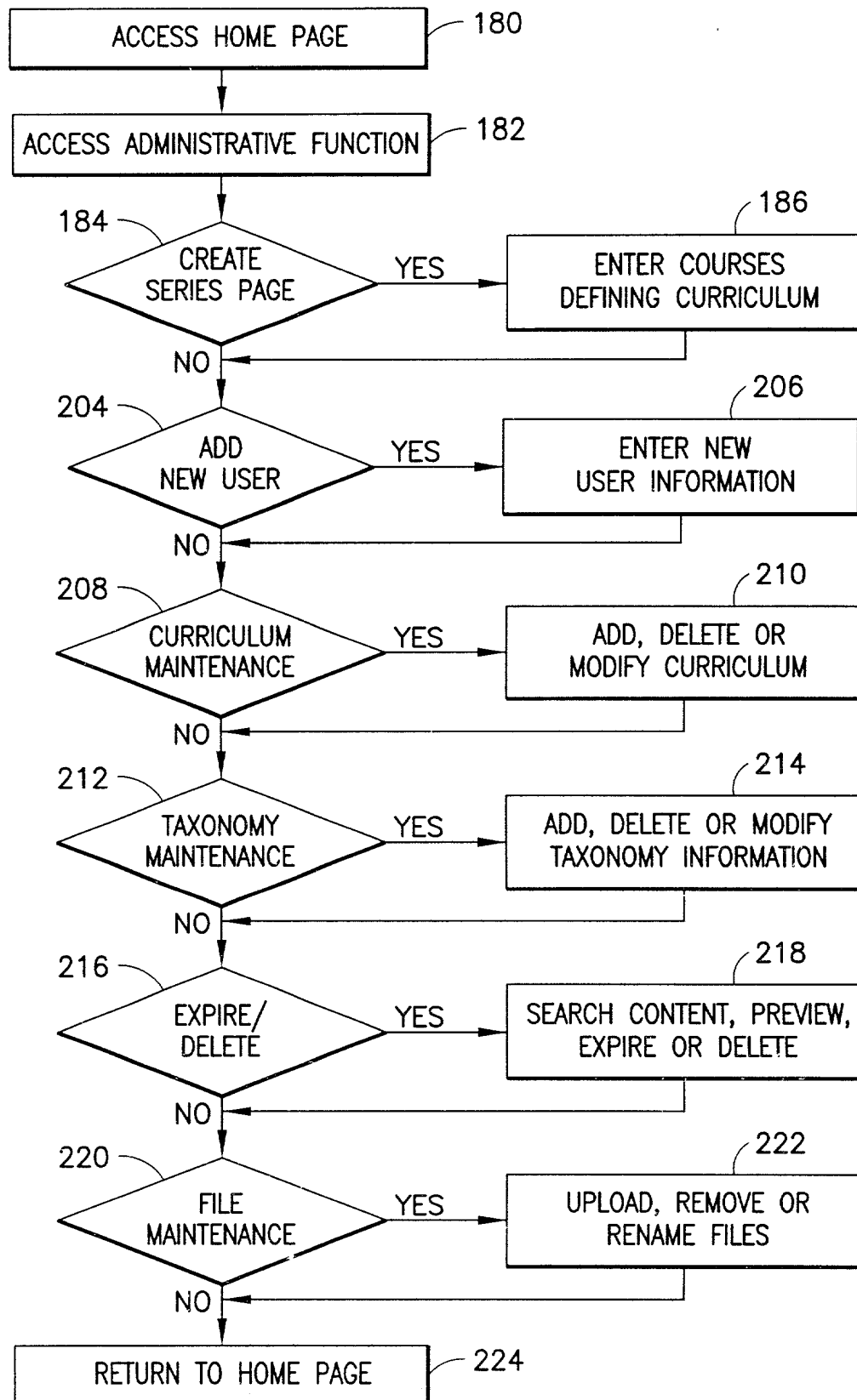


FIG.5



































































































































































































































































































































































































500

519 520

Learning Network Content Management System- Microsoft Internet Explorer									
Learning Network Content Management System									
Home		Search Log Out							
Users	Curriculum	Taxonomy	Search/Expire	Files					
850 Name: Marc Faulk		854		856		858			
Role: Author		852							
Curriculum: FA									
Business Unit: USPC									
Create New Content									
Title	Type	Modified	Workflow	Create By	Modified By	Maintenance	Included In	Comments	
	Course	All	All	All	All	All			
Holland Test Course	Course	7/26/01	Development	Christopher Holland	Christopher Holland	1/14/02	View	View	Comments
7-26 check	Course	7/26/01	Development	Elizabeth Moriarty	Elizabeth Moriarty	1/22/02	View	View	Comments
Designation and Titles	Course	7/26/01	Development	Lauren Cottrell	Christopher Holland	1/22/02	View	View	Comments
Reading Room	Course	7/26/01	Development	Lauren Cottrell	Lauren Cottrell	1/19/02	View	View	Comments

FIG. 6A

FIG. 6B

<u>DELETE Service Conversations</u> 	Course	7/25/01	Development	ROSANNA NINNES	ROSANNA NINNES	1/21/02	<u>View</u>	<u>Comments</u>
<u>DELETE Service Conversations</u> 	Course	7/25/01	Development	ROSANNA NINNES	ROSANNA NINNES	1/21/02	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u> 	Course	7/25/01	Development	Marc Faulk	Marc Faulk	10/28/01	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u> 	Course	7/25/01	Producer QA	KAREN A MINEO	KAREN A MNEO	1/21/02	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u> 	Course	7/25/01	Producer QA	REBECCA ADE	REBECCA ADE	1/21/02	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u> 	Course	7/25/01	Producer QA	KAREN G VANHOY	KAREN G VANHOY	1/21/02	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u> 	Course	7/25/01	Development	SUSAN ROGERS	SUSAN ROGERS	1/21/02	<u>View</u>	<u>Comments</u>
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                   								
                  								



530

Learning Network Content Management System- Microsoft Internet Explorer

Learning Network Content Management System

Home Search Log Out

User Curriculum Taxonomy Search/Expire Files

SEARCH

534

BasicAdvanced542

Content Name:

Search Keyword:

Date Range:

536

540

☒ Last 30 days

6

▼

/

30

▼

/

2001

▼

☐ From:

7

▼

/

30

▼

/

2001

▼

To:

Business unit

538

AllUSPC

Authors

All

ANN M PISCETELLI

BRIDGET LYNCH

CAROLYN E LACH

Chris Gretton

CHRISTOPHER JAEGER

Christopher Holland

Results Preferences

Save Preferences

Restore Default

Results Per Page:

10

▼

Quick Search558

DoneLocal Internet

FIG. 7A

532

Learning Network Content Management System— Microsoft Internet Explorer

Learning Network Content Management System

Home Search

Users Curriculum Taxonomy Search/Expire Files

Log Out

Content Level

☒ All Levels

☐ Series

☐ Course

☐ Topic

☐ Concept Page

☐ Learning Object (All)

☐ Text

☐ Contributor

First Name:

Last Name:

☐ Quiz

☐ Link

☐ Tabs/Lists

☐ Special

☐ Include context objects

Select Curriculum Taxonomy:

Select Subject Area Below

544

546

FIG.7B-1

FIG.7B-2

FIG.7B

FIG.7B-1

☒ Select all subject area

548

Competency Level

☒ All  
☐ Basic  
☐ Intermediate  
☐ Advanced

550

Delivery Type

☒ All  
☐ Web-based  
☐ CD-ROM  
☐ Video-Tape  
☐ Virtual  
Classroom  
☐ Print

552

Instructional

☒ All  
☐ Activity  
☐ Assessment  
☐ Lesson  
☐ Resource

554

Source

☒ All  
☐ Internal  
☐ External

556

Region/Country

☒ All  
☐ USA  
☐ International

558

Advanced Search

Done

Local Internet

FIG.7B-2

562

Learning Network Content Management System- Microsoft Internet Explorer

Learning Network Content Management System

Home

Search

Log Out

Users

Curriculum

Taxonomy

Search/Expire

Files

SEARCH RESULTS

<< Return to Search

564 Results Returned: 1351 566 570 Results : 1-10 574 Next 10 Results >>

Name	Type	Business Unit	Author	Status	View Content	Comments	Open
"G. Ronald Smith"	Learning Object		GAYLE M WALDON	Development	<u>Preview</u>	None	<u>Open</u>
. . .	Topic		Sharon Gargano	Development	<u>Preview</u>	None	<u>Open</u>
. . .	Concept Page		Sharon Gargano	Development	<u>Preview</u>	None	<u>Open</u>

FIG.7C-1

FIG.7C-2

FIG.7C

FIG.7C-1

**FIG. 7C-2**

**FIG. 7C-2**

580

Images

Learning Objects

Bid Object

**John Jones**

Joe Jones

Files

PDFs

PDF File 1

PDF File 2

582

Select

Send Request

Upload File

Save

Preview:

584

AtI Text:

Description:

FIG.8



620

Learning Network Content Management System— Web Page Dialog

To begin creating a new course, you must select a Course Page Template. Click on the appropriate Course Page Template icon from the following list and click Done to make your selection. To reuse an already existing course, click Reuse

Name: Enter the Course Name

Course

Course Page Templates

Select Template Later

Text Only

Text With Graphics

624

Select Template Later

(Click Done to Continue)

Template Description: Select Template Later

Reuse

Cancel

Done

16/49

FIG.10

622



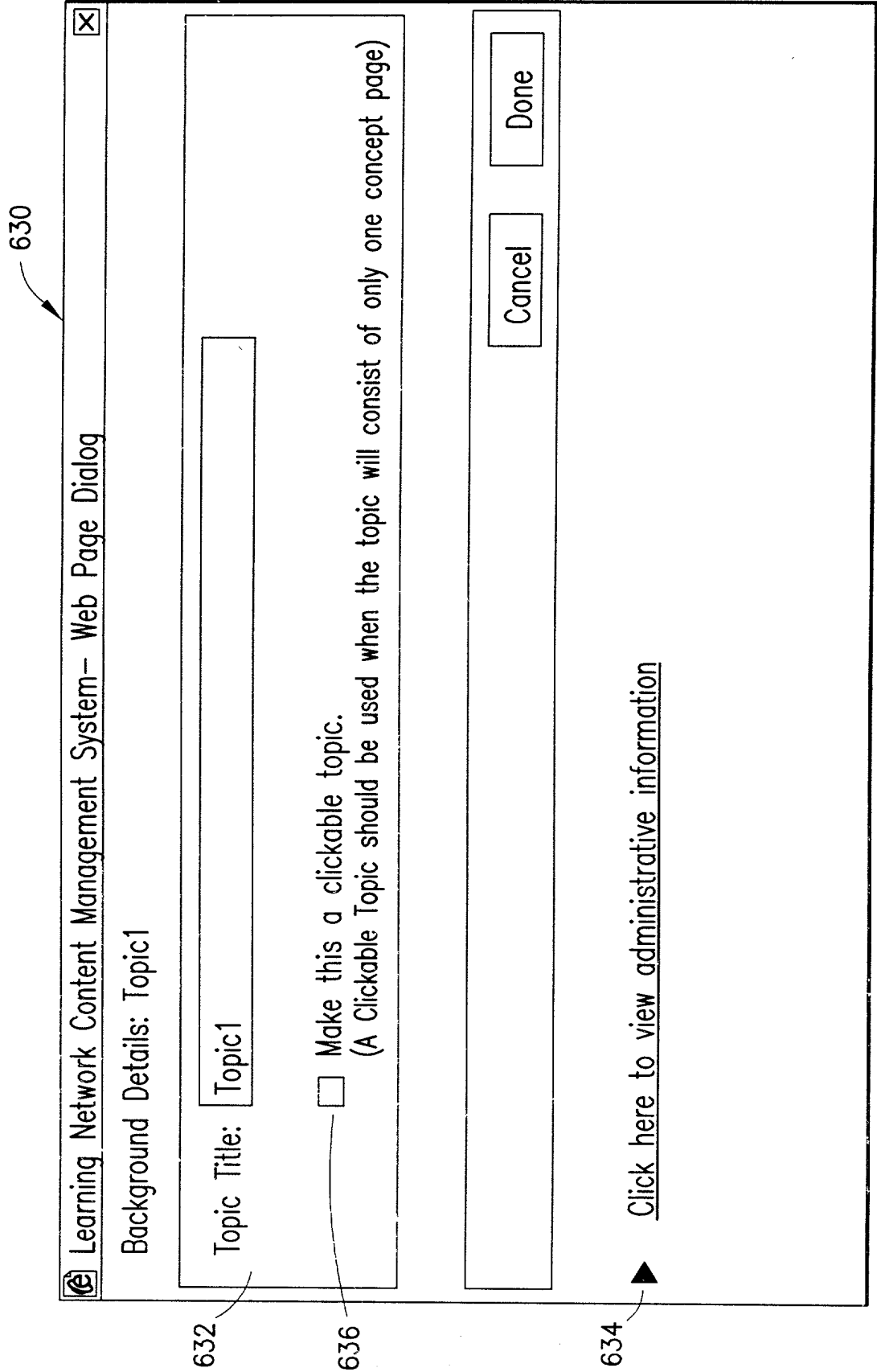


FIG.11

650

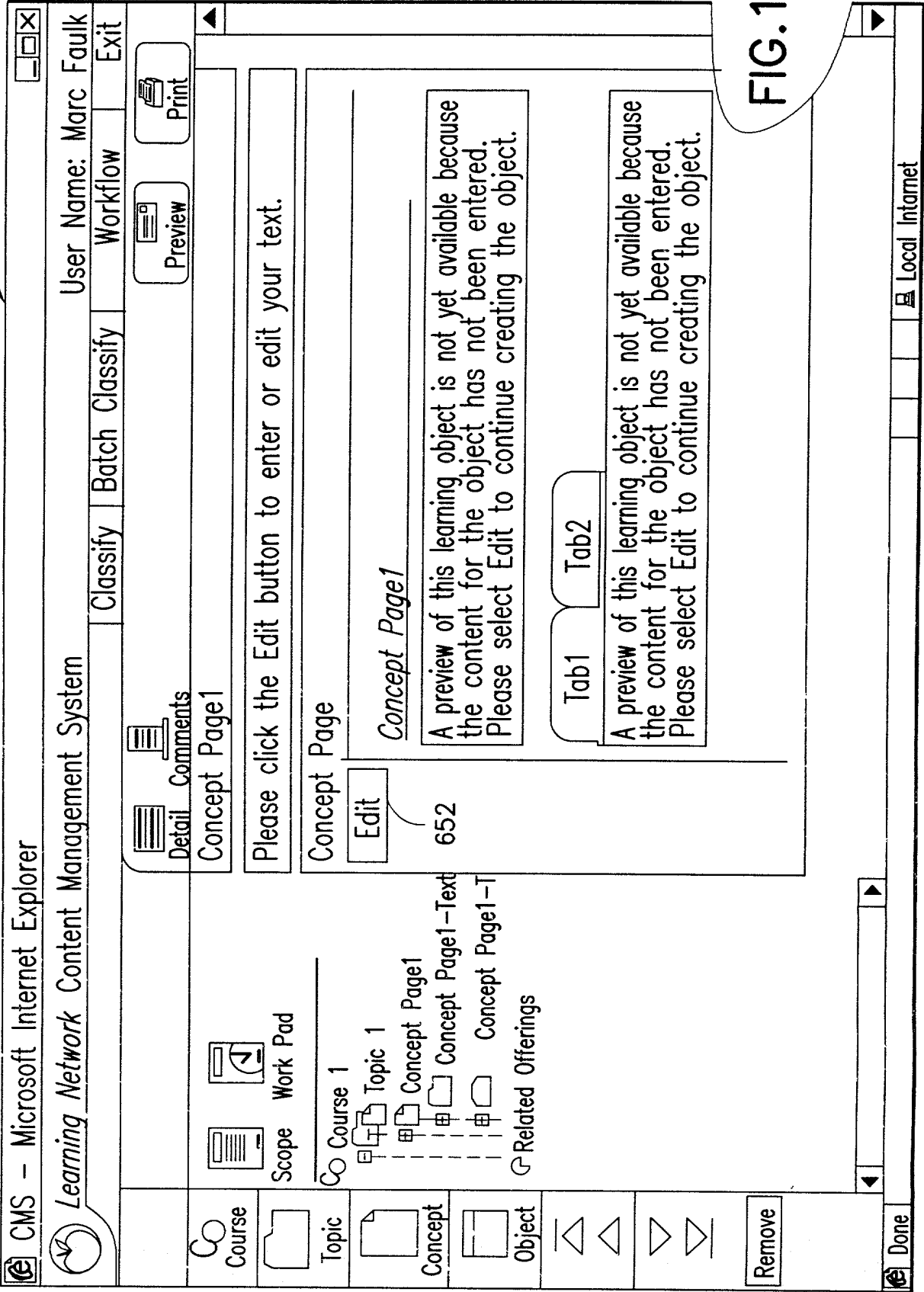


FIG.12A

670

Learning Network Content Management System- Web Page Dialog

Background Details: Concept Page1

Concept Page Title: Concept Page1

☐ This is a Child Concept Page  
☐ This is an invisible Child Page

Cancel

Done

▼ Click here to view administrative information

Owner:	FA	Business Unit:	USPC
Created By:	Marc Faulk	Created Date:	7/30/01 3:13:10 PM
Last Modified By:	Marc Faulk	Last Modified Date:	7/30/01 3:14:05 PM

676

672

678

682

686

680

684

688

FIG.12B

690

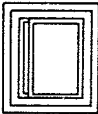
Learning Network Content Management System— Web Page Dialog

To create a new concept page, you must select a concept page template. Click on one of the concept page templates displayed below and click Done to make your selection. To reuse a concept page, click Reuse


Name: Enter the concept page name

Concept Page

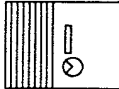
Concept Page Templates



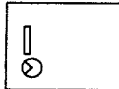
Select Template Later



Text



Text With Contributor



Contributor

Select Template Later

694

(Click Done to Continue)

Template Description: Select Style Later

Reuse

Cancel


Done


692

FIG.12C

20/49



 Learning Network Content Management System – Web Page Dialog

 Special Object

Object Name

☐ This is a context object

Request Details

Fast Finder 716

If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.

Fast Finder Type

Keywords

Assign Keywords

Cancel

Submit

FIG.13C

717

718

Learning Network Content Management System— Web Page Dialog

Contributor

☐ This is a context object

Audio Bio Key Learning Points Fast Finder

To add an audio file, click Add Audio and select the appropriate audio file from your media files or the general media files folder.

721

722 Add An Audio

FIG. 13

Cancel Submit





Learning Network Content Management System- Web Page Dialog

Contributor

725

Object Name

Concept Page2-Contribu

☐ This is a context object

Audio

Bio

Key Learning Points

Fast Finder

To select a contributor's bio from the data base, select Browse.

Bio information:

Browse

Cancel


Submit

726

26/49

FIG.13F



Contributor

Object Name

☐ This is a context object

Audio

Key Learning Points

Fast Finder

728

Select the Fast Finder type for this object from the list below and assign the appropriate keywords.

Fast Finder Type

Not Applicable

Keywords

Assign Keywords


Cancel

Submit

FIG.13H

729

730

 Link

Object Name

☐ This is a context object

Link Entry

Introduction

Fast Finder

Click Add a Link to enter information about the course or site you would like to link to.

732

731


FIG.131

731

Learning Network Content Management System- Web Page Dialog

733

Link



734

Link Entry

Object Name

Concept Page-Link

☐ This is a context object

735

Introduction

Fast Finder

Select a link icon from the list below. If you would like introductory text to appear before the link, enter the text in the field below.

Choose File

Link Icon

Text

Cancel

Submit

FIG. 13J



Learning Network Content Management System- Web Page Dialog

Quiz

Object Name

☐ This is a context object

Introduction

Questions

Summary

Fast Finder

If you would like to have introductory text appear before the quiz questions, enter the introduction in the field below.

Introduction

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ABC

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B

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Cancel

Submit


FIG.13L

746

748





 Quiz

Object Name

Concept Page-Quiz

☐ This is a context object

Introduction

Questions

Summary

Fast Finder

If you would like summary text to appear after the quiz, enter the summary text in the field below.

Summary

Cancel

Submit

759

FIG.13N





FIG. 13Q

Details

Comments

Print

Concept Page - Tabs

Preview

Please click the Edit button to edit your tab/list

Tabs/Lists Object

Edit

▲

Move Region

▼

Tab1

Tab2

A preview of this learning object is not yet available because the content for the object has not been entered. Please select Edit to continue creating the object.

Name

◻

◀

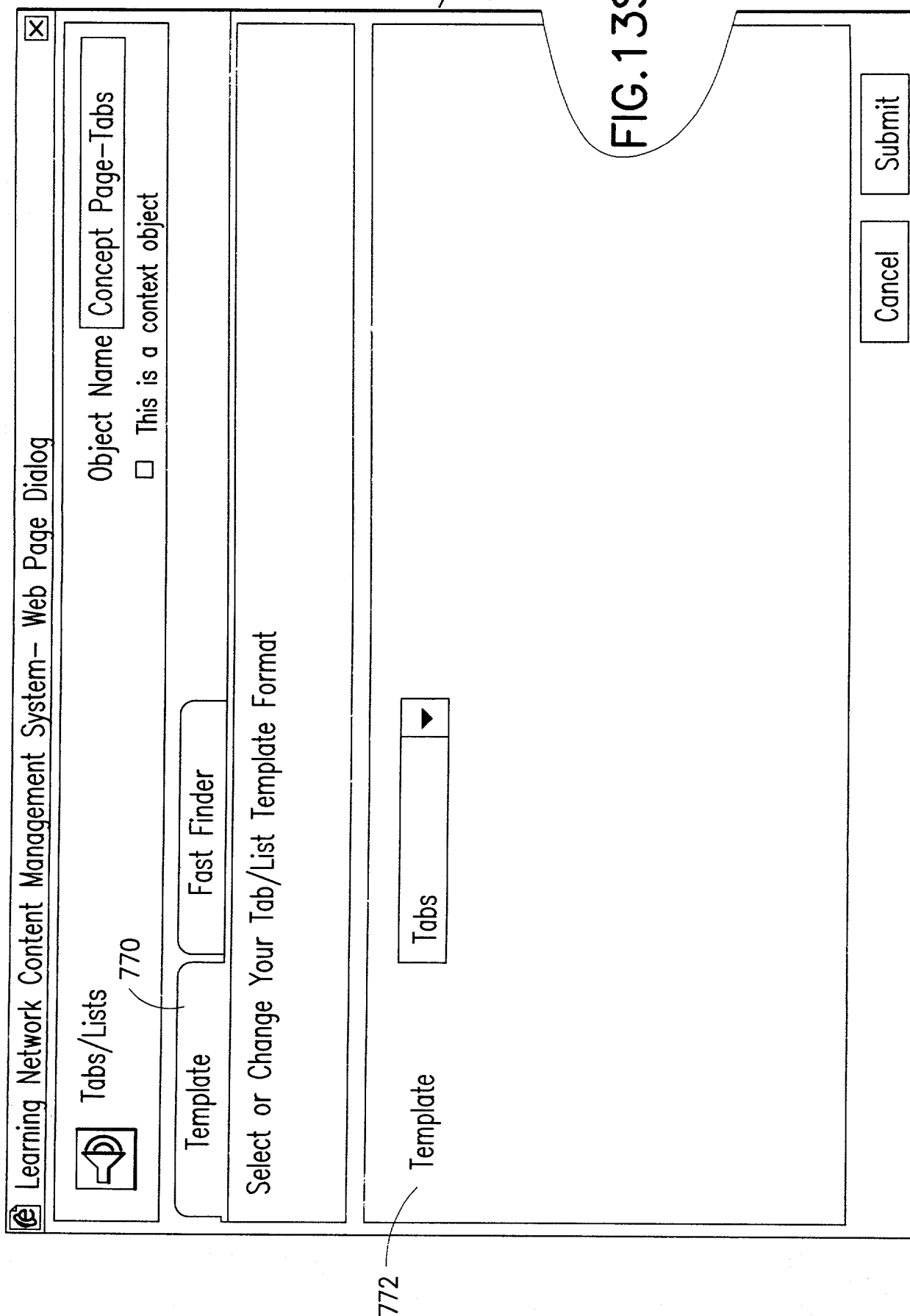
▶

+


-

Local Intranet

FIG.13R



**FIG. 13S**

 Learning Network Content Management System— Web Page Dialog

Tabs/Lists

Object Name

☐ This is a context object

Template

Fast Finder

If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.

Fast Finder Type

Keywords

Assign Keywords

Cancel

Submit

776

778

FIG.13T

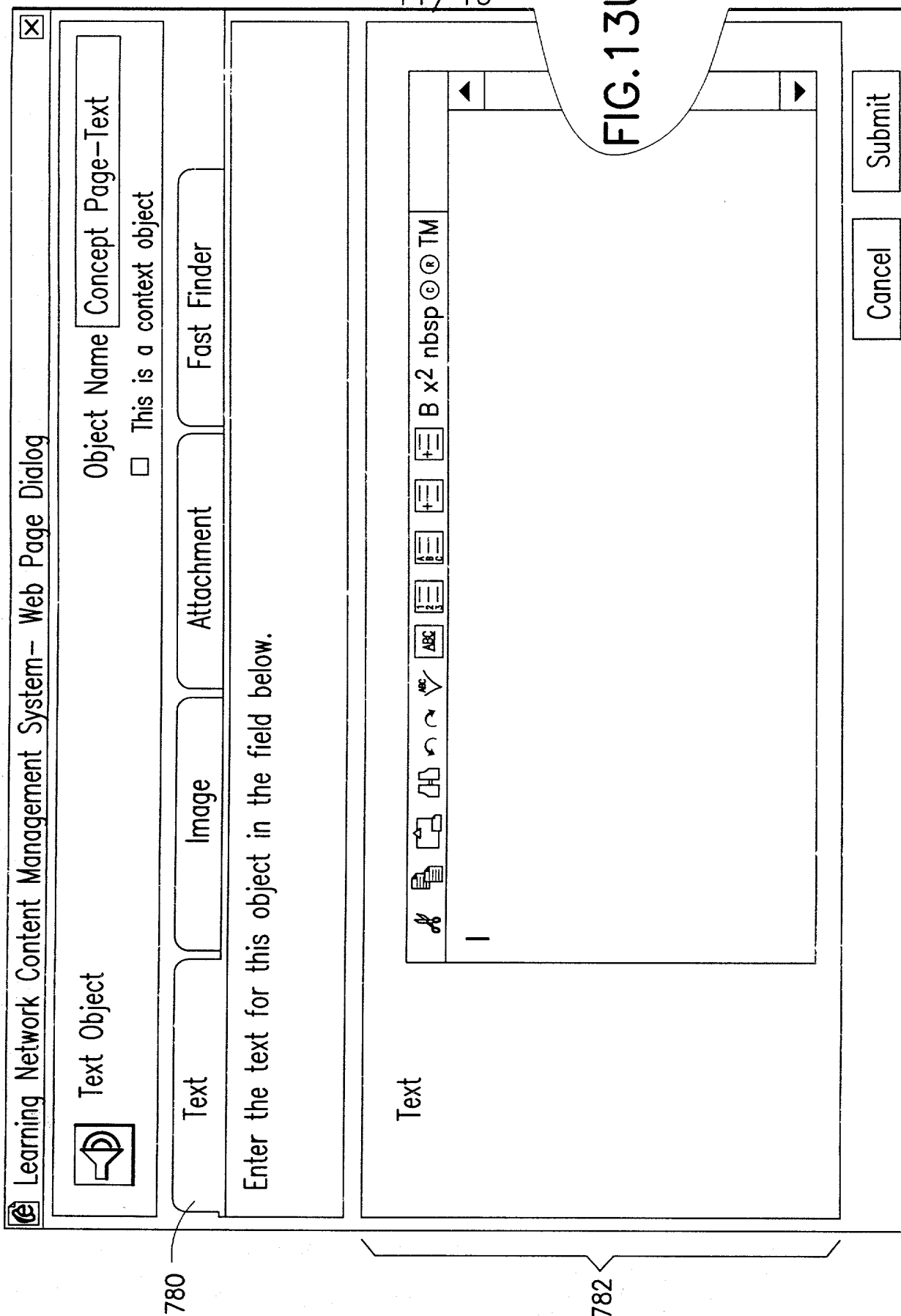



FIG. 13U





Text Object

Object Name

Concept Page-Text

☐ This is a context object

Text

Image

Attachment

Fast Finder

If you would like to add an image to this object, select Browse to locate an image.

Image

Orientation

Browse


786

Cancel

Submit

FIG.13V

792

 Learning Network Content Management System- Web Page Dialog

Text Object

Object Name

☐ This is a context object

Text

Attachment

Image

Fast Finder

If you would like to add an attachment to this object, select Browse to locate the attachment.

Attachment

43/49

FIG. 13W

788

790

820

Learning Network Content Management System- Web Page Dialog

Workflow: Service Conversations

The screen below is used to submit content to the next step in the workflow process. Use the drop-down boxes in the column on the right to indicate whether you would like to Submit content for approval. If you select No Action, the component will maintain its current status.

Name	Type	Workflow	Last Action	Review
Service Conversations	Course	Development		No Action
Introduction to Service Standard	Topic	Development		No Action
Service Standard	Concept Page	Development		No Action
What is meant by Service Standard-Text	Learning Object	Development		No Action
Components of Service Standard	Concept Page	Development		No Action
Components of Service Standard-Text	Learning Object	Development		No Action

822

824

826

828

FIG.14A

FIG.14B

FIG.14A

FIG.14

Components of Service Standard-Tabs	Learning Object				No Action
Implementing Service Standards	Topic	Development			No Action
Guide to Service Standard Implementation	Concept Page	Development			No Action
Guide to Service Standard Implementation-Text	Learning Object	Development			No Action
Guide to Service Standard Implementation-Tabs	Learning Object				No Action
Service Conversations	Topic	Development			No Action
Conversations that add Value	Concept Page	Development			No Action

FIG.14B

870

Learning Network Content Management System- Microsoft Internet Explorer

Learning Network Content Management System

Home Search

Users Curriculum Taxonomy Search/Expire Files

Log Out

Taxonomy Maintenance

Category 872

Curriculum FA

Select Subject Area for FC Curriculum

Leadership and Personal Development

Add

Remove

Financial Planning

Portfolio Management

Products and Services

Managing Technology

Submit

874

FIG.15A

FIG.15B

FIG.15A

FIG.15B

<input type="checkbox"/> Summary			Local Intranet									
Curriculum	Core Category	Subject Area	876									
FA	Business	Financial Planning										
	Business	Portfolio Management										
	Business	Products and Services										
	Business	Sales and Marketing										
	Business	Wealth Management										
FA	Professional Development	Leadership and Personal Development										
FA	Technology	Technology										

FIG.15B

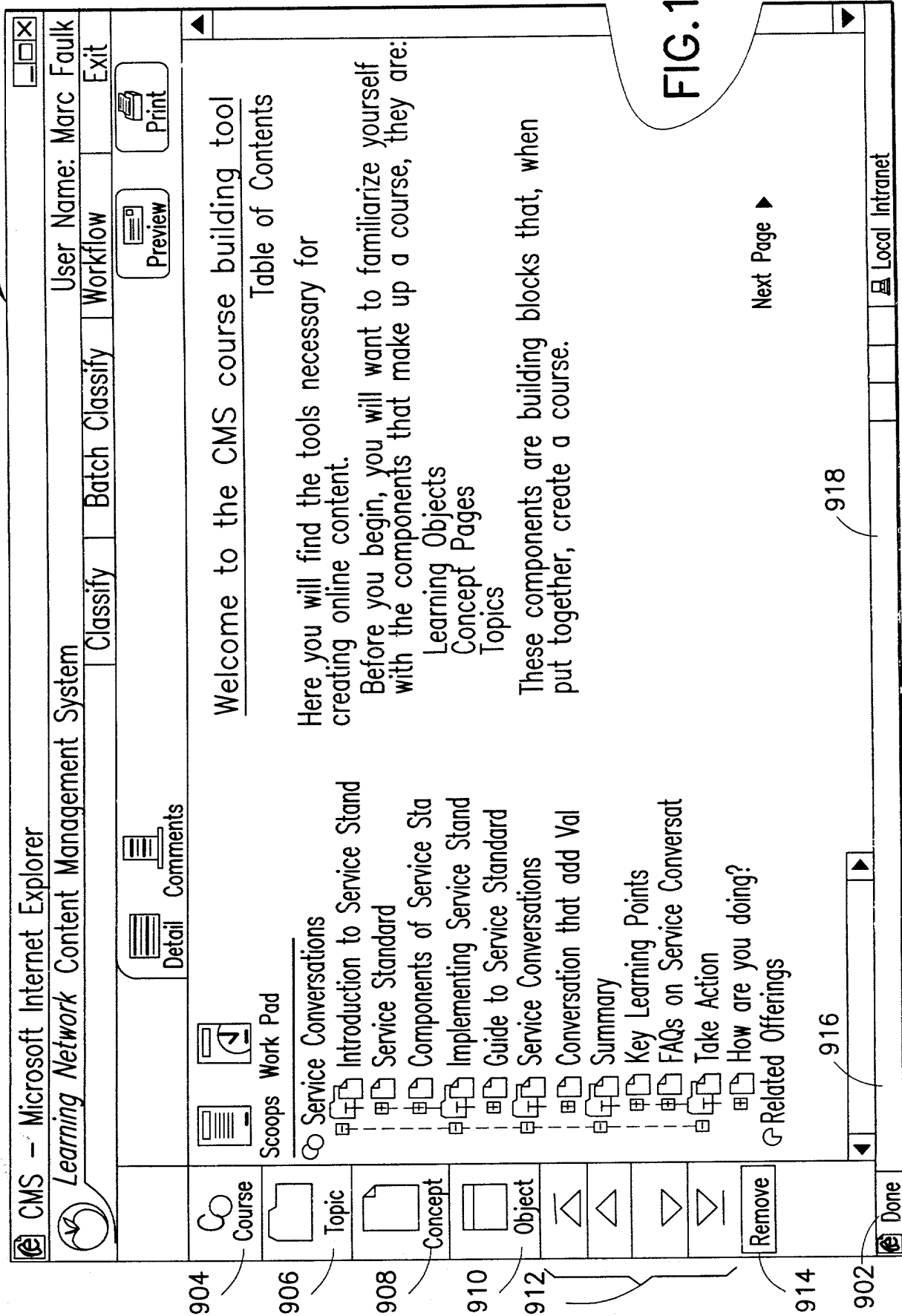


FIG. 16